## UNITED STATES OF AMERICA

#### NATIONAL TRANSPORTATION SAFETY BOARD

#### OFFICE OF ADMINISTRATIVE LAW JUDGES

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M/V COSCO BUSAN/BRIDGE ALLISION \*
SAN FRANCISCO, CALIFORNIA \* Docket No.: DCA-08-MM-004

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Interview of: GEORGE BUFFLEBEN

Thursday, January 31, 2008

The above-captioned matter convened, pursuant to notice, at  $3:20~\mathrm{p.m.}$ 

BEFORE: BARRY STRAUCH

National Transportation Safety Board

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# 1 INTERVIEW

- 2 (3:20 p.m.)
- 3 MR. STRAUCH: Okay, we're -- it's approximately 1520
- 4 on January 31st. We're interviewing George Buffleben of the
- 5 Coast Guard.
- 6 EXAMINATION OF GEORGE BUFFLEBEN
- 7 BY MR. STRAUCH:
- Q. And, George, we have your permission to record this
- 9 interview?
- 10 A. Yes.
- 11 O. Okay. And now the statement you, you handed out in
- 12 response to your request for -- was that, as that made
- 13 specifically for us, for the Safety Board?
- 14 A. No, no. It's something I was given yesterday at the
- 15 National Maritime Center. It's kind of the clarification of
- 16 the status of the latest NAVIC.
- 17 Q. Okay.
- 18 A. And where we can find drafts of the old NAVIC and,
- 19 and I think it's probably the draft of the current NAVIC,
- 20 although I'm not, not sure whether it was the draft NAVIC that
- 21 was published in the Federal Register or whether it's the
- 22 current revision of the NAVIC. I haven't had a chance to look
- 23 yet.
- Q. Okay. The work that was done on Captain Cota's
- 25 medical evaluation, was that done under the existing NAVIC or

- 1 the future NAVIC?
- 2 A. No, I -- what happened is when they published the
- 3 draft NAVIC, one of the SIPs -- there are 17 RECs. One of the
- 4 SIPs had sent an e-mail to the Program Manager's Office, which
- 5 is what we usually do for guidance, and asked whether we should
- 6 be using the new NAVIC or the old NAVIC for, for guidance, and
- 7 the answer that came back was that we should continue to use
- 8 the old NAVIC. The new NAVIC was just a draft and was subject
- 9 to change. So in my office, my guidance to my evaluators was
- 10 to use the old NAVIC.
- 11 O. Okay, all right, so before we start asking about
- 12 that, can you just tell us about your past, your education,
- 13 experience and so on just briefly up to the present?
- 14 A. Very briefly, I'm a displaced engineer. I went to
- 15 the Coast Guard Academy. I went to sea. I've had six years
- 16 sea duty. My first year was, I was a deck officer. After
- 17 that, I went into a student engineering program. I went into
- 18 naval engineering. Went to MIT. I have two graduate degrees
- 19 in engineering, a Master's in -- engineer, and the other degree
- 20 is actually a little bit higher. It's a professional
- 21 engineer's degree as a naval engineer. I worked in the Coast
- 22 Guard -- technical program, which in the old days the Coast
- 23 Guard used to do plan review and commercial ship designs. For
- 24 a while I was head of the San Francisco Field Office as
- 25 basically the chief engineer, approving drawings for new

- 1 construction, conversion, any project where the OC might have
- 2 needed help. Basically consulted for all the West Coast and
- 3 everything in this hemisphere for, for ship construction
- 4 projects. There's a lot of overseas construction when I was
- 5 there because there was a lot of building of mobile off-shore
- 6 drilling units in foreign ports, so. After I retired on 20
- 7 years service, for about three years I think I worked for a
- 8 small naval engineering firm in San Francisco. Eventually the
- 9 work here started to dry up, and eventually I did a lot of work
- 10 as -- for a small consulting firm, APL. They're new
- 11 construction, container ships and in Germany, also for Manson.
- 12 I did a lot of re-flagging work, re-flagging projects, bringing
- 13 foreign flag vessels under U.S. flag. Once again that work
- 14 started to dry up, and I eventually because I wanted to stay in
- 15 the area chose to apply for Coast Guard jobs to finish out my
- 16 career. And originally took a job in naval engineering, and
- 17 when this billet was converted from a military billet to a
- 18 civilian billet, I applied for this job and took it.
- 19 Q. And -- this job?
- 20 A. Yeah, that, that happened, I, I came aboard for the
- 21 Coast Guard in the year 2000, and I'll have been in this job in
- 22 April for six years.
- Q. And by this job is Chief of the Regional Exam Center?
- 24 A. Yes.
- Q. How large -- what's the area that -- the jurisdiction

- 1 of the REC?
- 2 A. Basically we get mariners from all over. We've been
- 3 part of originally MSO, Marine Safety Office, San Francisco
- 4 Bay, and then, and actually kind of when I was active duty, I
- 5 actually retired out of the Marine Safety Office as the
- 6 executive officer. But we, we cover northern California, parts
- 7 of Nevada. We do -- Utah. So it covers a very large area.
- 8 Q. Now you, you said that Mr. Cota's evaluations fell
- 9 under the old NAVIC?
- 10 A. Yes.
- 11 O. His most recent evaluation that we have is dated
- 12 January of '07 -- January, January 19th, '07.
- 13 A. That, that sounds correct.
- 14 Q. Okay.
- 15 A. I actually haven't seen his file. I was out of town
- 16 when the accident occurred. I was in West Virginia for a -- or
- 17 SIP conference, so that -- and when I, I came back probably
- 18 that Friday, and Monday was a holiday and the IO Shop requested
- 19 the file on Monday, so I had an employee bring the file over
- 20 here. I actually had not examined those physicals but I'm, I'm
- 21 generally familiar with -- I believe I'm familiar with the --
- Q. Okay, well here's, here's copies --
- 23 A. Okay.
- Q. -- the one for January of '07. You see a lot of
- 25 these?

- 1 A. No, I, I personally don't, but basically kind of what
- 2 happened when I came on scene, they were centralizing the
- 3 process. I've always had -- for us just so you kind of know at
- 4 least some of the history, medical waivers have, have always
- 5 been a problem because we basically -- come in, we start doing
- 6 the evaluation. When we look at the physical, we see that it
- 7 goes beyond what we would grant as a waiver. So then we, we
- 8 need to pack up a package, send it to Washington for review.
- 9 That process has always been a torturous process. And we had
- 10 a -- you know problems with the coordinator keeping track of
- 11 the files, knowing the status of the file. They always used a
- 12 public health doctor as a reviewer, but, you know, it wasn't
- 13 their primary duty so we never knew how long a file would,
- 14 would sit there. We had periods where, you know, the delays
- 15 were easily six weeks, and we would always have trouble trying
- 16 to follow up on the, the status to find out what the status of
- 17 a review was. So that for us it had -- it's always been, you
- 18 know, we, we're very proud. We like to feel our office grants
- 19 customer service, and, and this has always been a thorn in our
- 20 side. So I've only had my most senior people doing the medical
- 21 waivers, and basically in this case it was a pilot. I --
- 22 throughout almost the entire time I've had one person managing
- 23 our pilot program. I originally started out with two chiefs
- 24 that were here when I arrived here. So I had Chief, Chief
- 25 Breeden (ph.), he's my assistant, he was -- has since left the

- 1 Coast Guard, and I converted his position to a civilian. So
- 2 he's still my current assistant. He submits all the medical
- 3 waivers. I also have Chief Hogge. Again, she was here even
- 4 longer than Chief Breeden. Her background was as a chief
- 5 quartermaster. So she, she's always managed our pilotage
- 6 program, and as a result all the pilots' physicals go to her
- 7 for review.
- 8 Q. Okay. Captain Cota's physical go to her for review?
- 9 A. Yes.
- 10 Q. Okay. And when she reviewed it, what happened then?
- 11 A. At this point, I have to say it's very vague that
- 12 there's a -- when these regulations came out, what happened
- 13 again an SIP e-mailed the, the National Maritime Center and
- 14 requested can we send all these physicals -- this new -- can we
- 15 send all these physicals to the National Maritime Center --
- 16 again, at that point, I'm not sure that Dr. French was the
- 17 program manager, but he was definitely there in Headquarters,
- 18 and they had some staff that they were starting to develop the
- 19 program. The answer came back to us, no, that we want to
- 20 continue with the current procedures, and that we would only
- 21 submit physicals that -- under the current guidelines.
- 22 Q. Okay. When you say regulations came out, which
- 23 regulations are you referring to?
- 24 A. The requirement that annual physical be submitted to
- 25 the Coast Guard.

- 1 0. Okay.
- 2 A. You know that was a new regulation. I think I have a
- 3 copy, but --
- 4 Q. Okay.
- 5 A. -- I forget exactly when that happened.
- 6 Q. Okay. Now when was this e-mail sent out, the one
- 7 from the SIP?
- 8 A. At the time those regulations were published.
- 9 Q. Okay, and when was that?
- 10 A. I'd have to look at the --
- 11 O. Approximately.
- 12 A. Yeah, I -- time-wise, we've had so many changes, I
- 13 have a hard time nailing down times.
- 14 Q. Okay.
- 15 A. He submitted two annual physicals, and the physical
- 16 before that was for renewal of his license. So he has
- 17 definitely submitted a physical in 2006 under the new
- 18 regulations and also a physical under 2007.
- 19 Q. Right. Okay. Physical in 2007, and I'm quoting now
- 20 from the remarks, prior history of alcohol abuse, depression,
- 21 none for eight years. He attends AA meetings two times a
- 22 month. Okay. What did the REC do to follow-up on this item
- 23 right here?
- A. At this point, I can't say that what we did.
- 25 Basically the physical comes in. We screen the physical. If

- 1 we believe the physical needs to go for medical review, we send
- 2 it to Washington.
- Q. Okay.
- 4 A. If, if we believe that it meets the current
- 5 guidelines, that either there's no change in physical or that
- 6 it doesn't require screening, the physical would be filed in
- 7 the mariner's folder. What we try and have our staff do is we
- 8 have a program database. It's called MMLD, Merchant Mariner
- 9 Licensing and Documentation Database. You know, it's a
- 10 complicated database with an interface, but there's, there's
- 11 room for medical notes. Ideally the evaluator would go in and
- 12 put in comments that they received the, the physical, and that
- 13 they, you know, filed it. In this case, there's an entry in
- 14 December, but it, it's so vague that I can't tell exactly what
- 15 happened with this physical.
- 16 O. Okay. Did this, did this physical, I'm referring to
- 17 719K, dated January 19th, '07, was it filed in MMLD or was it
- 18 sent to Washington for further medical review?
- 19 A. It wasn't sent to Washington.
- Q. Okay. So was there --
- 21 A. We found it in the mariner's file.
- 22 O. So there was no additional medical review of his, of
- 23 this --
- 24 A. Right. It was not submitted to our medical staff.
- Q. Okay. Who makes that decision whether it gets sent

- 1 for additional medical evaluation or not?
- 2 A. Typically the evaluator would do that using effective
- 3 NAVIC.
- 4 O. And the -- do you know who the evaluator was on
- 5 this?
- 6 A. In this case the evaluator, you know, I can't even
- 7 say for sure that she saw it, but assuming that she did see it,
- 8 she should have seen it, that would have been Chief Hogge.
- 9 Q. How do you spell that, H --
- 10 A. H-o-g-g-e.
- 11 Q. Okay. So the item about prior history or alcohol
- 12 abuse have --
- 13 A. Yeah -- I mean to me it makes more sense to go back
- 14 to the last physical when we issued his -- renewed his license,
- 15 and that was roughly 2005. That physical looked exactly the
- 16 same as the physical he did in roughly 2000 where he did
- 17 receive a medical waiver.
- 18 Q. Okay.
- 19 A. So everything that was on that 2000 physical and 2005
- 20 physical, you know, technically had been reviewed by a doctor,
- 21 and he was deemed to have met, you know, the performance
- 22 standards to perform his duties.
- 23 Q. So the physical that was sent for additional
- 24 medical -- that was in 2005?
- 25 A. It was, it was actually the physical in 2000. He

- 1 came in and renewed his license in 2000, and that physical and
- 2 whatever other medical evidence is there was submitted to
- 3 Washington, was reviewed by a public health doctor, and we
- 4 had -- I believe it was an e-mail back from the coordinator
- 5 that the waiver was granted.
- 6 O. So that was the last time?
- 7 A. That was the last time he had a physical that
- 8 received medical review. But we also our evaluator did review
- 9 his application for license renewal in 2005. A physical that
- 10 was submitted with the 2005 application for renewal was
- 11 virtually identical to the previous physical. So that we
- 12 didn't, you know, we basically took the waiver and continued
- 13 the waiver.
- 0. I don't have a physical for '05. I have one for '04.
- 15 A. Yeah, I, I believe -- I think it's maybe late in '04.
- 16 I think that's the physical that was submitted with his
- 17 application.
- 18 Q. I have one dated January 30th, '04. The one I have
- 19 before that is July 26th of '99. The one before that is, is
- 20 '94. Do I have, do I have the accurate physicals or is
- 21 there -- are there --
- 22 A. I don't -- like I say, without either checking our
- 23 database -- we gave the entire file to the investigators.
- 24 Q. Okay.
- 25 A. So presumably you have everything that was there. I,

- 1 I have not seen the file.
- 2 O. Okay. Did --
- 3 A. But it, I mean in general it sounds like you have --
- 4 O. Okay. Did Mr. Wheatley convey to you my request that
- 5 you read the file?
- 6 A. I don't believe so. I, I haven't had the file.
- Q. Okay. Okay, well it was one in '04 that was also
- 8 prior history of alcohol abuse and depression, on Wellbutrin,
- 9 which is a medication. He attends AA meetings three times a
- 10 week. This, this was the one that was reviewed by a, by a
- 11 evaluator, a medical evaluator.
- 12 A. What I, what I'm saying is that's the same basic
- 13 physical as the one that was done in 2000.
- 14 Q. Okay.
- 15 A. And, and that one was reviewed by a doctor.
- 16 Q. Okay. Do you know the name of the doctor who
- 17 reviewed it?
- 18 A. No, I don't.
- 19 O. Okay. Was it Dr. Johns?
- 20 A. I don't know who reviewed it.
- 21 Q. Now I did not see any, any written evaluation by a
- 22 Washington-based physician.
- 23 A. We didn't -- all we get back is a short e-mail saying
- 24 that the, the waiver was granted.
- Q. Okay. And there's no indication as to what follow-up

- 1 was done or, or --
- 2 A. I suspect -- he was deemed medically fit to do his
- 3 duties, and I don't believe there was any follow-up.
- 4 O. Okay, all right. So the medications that are listed
- 5 here was there -- did the evaluator in your office compare the
- 6 medications listed here with the medications that were used
- 7 in -- listed in July of '99 to see if there are any changes in
- 8 the medications that were used?
- 9 A. I believe so. My impression of the physical --
- 10 basically I don't --
- 11 Q. Okay, okay. Well since then, since the one in '99,
- 12 Captain Cota listed sleep apnea.
- 13 A. I believe that was on his most recent physical.
- Q. Right, right. So --
- 15 A. Yeah, that's a new, new condition.
- 16 Q. Okay. So would the fact that sleep apnea is listed
- 17 as a new condition in the '07, is--
- 18 A. No. Again my office was using the old NAVIC. I
- 19 forget the number. Is it --
- 20 UNIDENTIFIED SPEAKER: 298.
- MR. BUFFLEBEN: 298.
- 22 BY MR. STRAUCH:
- Q. Well, I guess what I don't understand is, is I can
- 24 understand as you said that the form is basically identical to
- 25 the one that was -- the information on the form is basically

- 1 identical to the one subject to an -- to the full evaluation by
- 2 a physician in Washington.
- 3 A. Yes.
- 4 Q. But apparently it was new information that was not on
- 5 the one in '99. So under what you said that, that because
- 6 there was a change in it, the change being the addition of
- 7 sleep apnea, would this change have warranted an additional
- 8 medical evaluation because there was a change in his medical
- 9 condition?
- 10 A. You're talking about his most recent physical?
- 11 O. Yes.
- 12 A. Now knowing what I know now, obviously I would have
- 13 my staff submit it to Washington. At the time the guidance to
- 14 my staff was to use the old NAVIC as, as guidance to making
- 15 those decisions.
- 16 Q. Okay. Okay, are there any, are there any medications
- 17 that, that the -- is listed in the -- on the 719K that would
- 18 automatically warrant additional, additional follow-up medical
- 19 evaluation?
- A. Again, we use the NAVIC as guidance.
- 21 Q. Okay.
- 22 A. And, you know, unfortunately they're not crystal
- 23 clear. So different people could look at the NAVIC and, and
- 24 decide one way or the other way based on a given medication.
- 25 I, I've heard of the drug Wellbutrin before because my

- 1 girlfriend's son had used it to try and, you know, relieve some
- 2 anxiety and reduce his smoking addiction. I, you know, I'm
- 3 familiar with some drugs. My wife has passed away from breast
- 4 cancer. So there's -- I'm used to dealing with drugs like
- 5 morphine for pain and so forth. My assistant, John Breeden,
- 6 has a 55 percent disability from the VA for sleep apnea. So
- 7 some of these conditions I have some knowledge of, but, you
- 8 know, our standard for trying to make a decision on whether or
- 9 not to forward the evaluation goes to what the NAVICs say.
- 10 Q. Uh-huh. So and what guidance does the NAVIC have on
- 11 medication use?
- 12 A. In the current NAVIC, the older NAVIC, the guidance,
- 13 you know, I, I can't generalize it, but it's much vaguer than
- 14 the new NAVIC.
- 15 Q. Okay. What is the requirement under existing
- 16 quidance, regulations and so on for mariners to report
- 17 medication use?
- 18 A. Typically when a mariner has a, a waiver, normally
- 19 part of the waiver is that if the medical condition changes,
- 20 they're supposed to report that.
- 21 Q. Regardless of whether or not they just have -- they
- 22 just submitted a 719K, they're supposed to report any changes
- 23 in medical condition?
- A. If you're being very conscientious, I assume you
- 25 would discuss that with the evaluator.

- 0. Okay. All right, well according to the, to the --
- 2 yes.
- A. I was going to say, you know, at some point part of
- 4 looking at these physicals when we get them, each physical
- 5 is -- we make sure it's signed by a doctor, that in all cases
- 6 the doctor has certified that the mariner is fit for his duty.
- 7 So that -- in some sense that weighs into our acceptance of
- 8 the physical. You know, we're trying to deal with or following
- 9 the guidance we have for, for the internal medical review, but
- 10 we also have the, the doctor's certification the physical we're
- 11 looking at presumably if there's no fraud or anything else, a
- 12 doctor has certified that they've examined the patient and
- 13 found the patient fit for maritime duties.
- 0. Now suppose, suppose the primary physician that the
- 15 mariner sees is different than the physician that performs the
- 16 Coast Guard medical evaluation. And in this particular case we
- 17 learned this morning that the California Pilots Commission
- 18 sends their mariners, licensed mariners to one of four
- 19 physicians. It is unlikely that Dr. Calza (ph.), was the
- 20 doctor that performed Captain Cota's medical evaluations was
- 21 his primary physician. In that instance, what is the REC
- 22 expectations as to the information the marine would provide the
- 23 examining physician? Would you expect him to provide the
- 24 examining physician the same information he provides his
- 25 primary physician in terms of his medical statements and

- 1 medication use?
- 2 A. I believe that the mariner probably fills out the
- 3 medical history to get the background to all those questions
- 4 that are on the forms.
- Q. Okay.
- 6 A. I, I assume that the mariner is at least giving the
- 7 doctor doing the physical all of the medical history and so
- 8 forth to complete that form.
- 9 Q. But the basis with which this waiver is granted, and
- 10 as you said that if a physician has examined him and found this
- 11 person fit --
- 12 A. Right.
- 13 Q. -- presumes that this physician has faxed us a
- 14 complete medical information, but how would you expect this
- 15 physician to have access to the same information that his
- 16 primary physician would have? You know, even the most
- 17 educated mariner may not have the same medical knowledge that
- 18 his primary physician would have.
- 19 A. I'm assuming that the mariner is at least being open
- 20 and honest with the doctor doing the physical and not trying t
- 21 hide something he knows is an issue.
- Q. Uh-huh. Well, is there any mechanism in, in this --
- 23 A. There's no regulation that says the mariner has to
- 24 have the physical done by his, his primary doctor. The
- 25 expectation was that a doctor does a physical, takes a medical

- 1 history and then, you know, makes a --
- Q. Okay. Is there any mechanism under the system that
- 3 there will be communication between the doctor performing the
- 4 medical evaluation and, and the patient's primary physician?
- 5 A. Not unless the doctor chooses on his own to call to
- 6 ask or try and gain some more information.
- 7 Q. Okay. Is there any provision on the form for the
- 8 mariner to submit the name of his -- and contact information of
- 9 his primary physician so that the examining physicians would
- 10 know who to contact?
- 11 A. I don't believe the mariner has to disclose that. I
- 12 assume if the mariner was asked, he would, he would tell the
- 13 doctor.
- 14 Q. Okay. Suppose that the mariner's condition doesn't
- 15 change, but the medication he uses, he or she uses changed
- 16 since the last physical, and now the medication is something
- 17 that may not be advisable for someone to use while on duty.
- 18 What's the requirement for a mariner to report changes in
- 19 medication to the REC?
- 20 A. Well, the basic requirement is to report a change in
- 21 his condition, not necessarily a change in the medication. So
- 22 if his condition had changed, then presumably the change would
- 23 be a deterioration, he would -- you know, we would expect him
- 24 to report that. Just the fact that, you know, he has
- 25 substituted another drug for his Wellbutrin but it had similar

- 1 side effects and so forth, I wouldn't see that the mariner
- 2 would be expected to report that.
- 3 Q. Under the current system, assuming that, that --
- 4 A. Yeah. I don't mean to interrupt you, but I, you
- 5 know, one, one issue from my perspective is, is this year we're
- 6 finally going through a reorganization. Very shortly my office
- 7 is scheduled to change and start to undergo the transition on 1
- 8 April, and basically I'm being taken out of the business of, of
- 9 doing the evaluations and the medical review and, and so forth.
- 10 But all my office will be will be a storefront. Everything
- 11 will go back to the National Maritime Center, and everything
- 12 will be reviewed by the staff there. But -- Dr. French's staff
- 13 will review all the medical physicals to make a determination
- 14 and, and then they have other, other members of the staff to
- 15 review the other qualifications and so forth. So, you know,
- 16 I'm -- we're very close to making that transition, and, and,
- 17 more, you know, it used to be with 17 RECs there were
- 18 differences between offices, and of course we would all work to
- 19 try and minimize those differences, but it, you know, it's very
- 20 clear that, you know, in all the different areas that there
- 21 were differences between the offices, you know, because you
- 22 have people making -- like different people making the same
- 23 types of determinations.
- Q. And the date of that would be April 1?
- 25 A. For, for my office. Basically there's a transition

- 1 schedule out where all the offices this year will -- some have
- 2 already transitioned. New Orleans has transitioned. Juneau
- 3 has transitioned. The one at Anchorage has transitioned. And
- 4 then next week, they have Saint Louis and Toledo transitioning.
- 5 So it's -- there's a schedule. Oh, I'm sorry, and Baltimore
- 6 has also transitioned. So that's another office that has been
- 7 centralized. So as we're going to these new procedures, you
- 8 know, basically all of the physicals will be reviewed by their
- 9 qualified staff. I'm not sure. I know Dr. French is there. I
- 10 think they maybe have another doctor, and I'm not sure what the
- 11 backgrounds of the other people are that are doing the
- 12 preliminary. They're dealing with, you know, that office will
- 13 be doing all the reviews and making all the determinations.
- 14 And kind of, I guess what I was leading up to, as we get closer
- 15 and closer where we now find -- before my comparison was if I
- 16 thought there was a difference it might be my office versus
- 17 Portland or my office versus Seattle or my office versus the
- 18 East Coast practice. Now if there's differences that we
- 19 observe, it's between us and the centralized office. And when
- 20 we find that, we try and, we try and harmonize whatever it is
- 21 as, as we can, and basically more and more if we find a
- 22 difference between us and NMC, we adopt the NMC policy. If we
- 23 think they're flatly wrong, we try and alert them that we have
- 24 some concern about whatever that their policy is. So that now
- 25 if we get any physical in that, that we have some concern

- 1 about, it's just very easy for us to submit it to them for
- 2 their review. But we're not -- the other thing is in the past
- 3 we always had this issue if we submitted a physical to NMC, it
- 4 may be six weeks or so before we got an answer back. Now the
- 5 answers are coming much quicker. They have the staff. So we
- 6 don't have the same kind of environment with trying to process
- 7 these things in.
- 8 Q. Okay. Captain Cota's evaluation of January '07, that
- 9 was performed under the old system though?
- 10 A. Right, right.
- 11 O. Is there any medication under, under the system with
- 12 which his most recent evaluation was, was carried out, there
- 13 any medication that would be, that would be automatic waiver
- 14 regardless of the previous, what the previous evaluation said?
- 15 I'm sorry. Would call for immediate review rather than a
- 16 waiver.
- 17 A. You know, I, I -- give a, a thorough answer to that,
- 18 I need to review the, the NAVIC and, and answer that, but my
- 19 general impression is no. Basically, Dr. French as part of
- 20 developing his new program and his new NAVIC, has found a, a
- 21 weakness in the old NAVIC, which is in the area of drugs. And
- 22 so Dr. French has taken a much stronger oversight of drugs than
- 23 was done in the past.
- MR. STRAUCH: That's all the questions I have for
- 25 now.

- 1 Steve, any questions?
- 2 MR. BROWN: No, I'm not ready.
- MR. STRAUCH: Okay. Well, I usually go much longer,
- 4 is that it?
- 5 MR. BROWN: Pardon?
- 6 MR. STRAUCH: Do I usually go much longer?
- 7 MR. BROWN: Yes, you do.
- 8 MR. STRAUCH: All right. Okay, Gary.
- 9 CAPT. TOLEDO: Yes.
- 10 BY CAPT. TOLEDO:
- 11 Q. Can I call you George?
- 12 A. Yeah, that, that would be much easier.
- 13 Q. Gary Toledo, OSPR. I have a couple of questions.
- 14 A. Okay.
- 15 Q. With regard to procedures as far as when the
- 16 physical -- form is sent back to Washington, and this is based
- 17 on the old system.
- 18 A. Right.
- 19 Q. Now those protocols or those procedures where would
- 20 those come from? What would, what would you be guided by as
- 21 far as sending the -- in this case, I guess a waiver, back to
- 22 Washington?
- 23 A. Yes. Basically, it was the NAVIC and the physical
- 24 form, and the physical form, you know, if you have a heart
- 25 condition, in some cases it says you've got to do a stress

- 1 test. So normally we would try and help the mariner as much as
- 2 possible. Say, hey, we've got this physical, we need to get it
- 3 reviewed for a waiver. You haven't submitted the stress test
- 4 yet. So you've got to give us a stress test and, you know,
- 5 maybe if you've got diabetes, you've got to do the diabetes
- 6 blood test. You've got to give us the basic information so
- 7 that we can package it up, send it back and submit it to a
- 8 doctor for a medical review. That's kind of our basic
- 9 guidance. We don't have any additional -- you know, I have
- 10 some medical knowledge because of illnesses in my family, but
- 11 it's not like I'm a trained whatever. So I maybe have more
- 12 medical knowledge than anyone else on my staff, but we're all
- 13 basically -- we'll look drugs, drugs up to see what their side
- 14 effects are, you know, basic, very basic things like that. But
- 15 if we have any doubt, our typical approach is to send it for a
- 16 medical review.
- Q. Okay. So if you have any doubts, you would send it
- 18 back to Washington.
- 19 A. Right.
- 20 Q. Barring that, you would be guided by the --
- 21 A. The NAVIC.
- 22 O. -- the NAVIC.
- A. Right.
- 24 Q. Okay.
- 25 A. And there's some limited medical waivers we can do

- 1 under the NAVIC, but.
- Q. You had mentioned, George, that -- or made a
- 3 reference to, and maybe I just need a clarification on this
- 4 that you make an effort to facilitate the, the physicals -- the
- 5 going through the process.
- 6 A. Right.
- 7 Q. And one of the things you had mentioned that -- and
- 8 correct me if I'm wrong. Maybe I misunderstood this, but as a
- 9 physician, if a physician says fit for duty, is that something
- 10 that you would look at as being, you know, this is probably
- 11 acceptable. Or is this as acceptable in your eyes if, if this
- 12 physician is saying fit for duty?
- 13 A. I think again there's 17 offices. I think
- 14 different -- generally my title -- the old term for it is SIP.
- 15 I think different SIPs look at that differently. But I, I
- 16 think that's true. It's sort of like you want to believe the
- 17 doctor, and unless you've got specific guidance to, to -- be
- 18 more cautious. And the guide -- you know, some of the guidance
- 19 is actually spelled out on the form where they want different
- 20 medical tests, and some of the guidance is actually in the
- 21 NAVIC about, you know, under the old NAVIC, I believe there was
- 22 a, a cutoff on diabetes. I think the number they used was very
- 23 high. If it's 10 and above, you know, you definitely have to
- 24 have it reviewed. If you have 10 and below, you know, you
- 25 might be able to do a local waiver. A 10 is, you know, that's

- 1 actually very high, and a case of diabetes could be very
- 2 advanced at that level, but -- yeah, but basically, you know,
- 3 my staff is not really trying to make a medical determination.
- 4 We're basically trying to follow the guidelines we were given
- 5 and get the application process correctly.
- 6 Q. Is it possible that a physician would give a fit for
- 7 duty assessment and not be aware of the Coast Guard
- 8 restrictions with regard to medical conditions or is there some
- 9 way the physician would look and say, oh, you know, I think
- 10 you're fit for duty, but the Coast Guard says that you have --
- 11 you can't be fit for duty if you have X, Y, Z. Is there -- is
- 12 it possible that --
- 13 A. Yeah. But I mean basically the physician is filling
- 14 out that form. So the guidance he has, you know, if I went to
- 15 my local family doctor and said, you know, I've decided to
- 16 apply for a license, I, I need this physical, I come to you
- 17 ever year for my physical, would you go over this with me and
- 18 give me a physical. Other than what that form says, she may
- 19 not realize that, that -- my doctor, actually my old doctor, my
- 20 current doctor have been women. So that's the reason I say
- 21 she. She might not be aware of the medical NAVIC. You know,
- 22 the idea of this is they're making a determination for maritime
- 23 duty. So their concept or understanding of what maritime
- 24 duties are, you know, might vary from person-to-person. You
- 25 know, it -- and obviously if my doctor asked me for more

- 1 information, I would say well, you know, there is some
- 2 guidance. There's a NAVIC that, that describes the Coast
- 3 Guard's interpretation of regulations, but, you know, it would
- 4 be up to the doctor and how comfortable they felt with filling
- 5 out the form.
- 6 CAPT. TOLEDO: I have no, no further questions.
- 7 MR. STRAUCH: Okay.
- 8 BY CAPT. HURT:
- 9 Q. Rick Hurt with the Bar Pilots -- one question. I
- 10 lost, I lost you a little bit in the discussion about the --
- 11 (Phone ringing.)
- MR. BUFFLEBEN: Is that me?
- 13 BY CAPT. HURT:
- 14 Q. That's you.
- 15 A. I'm sorry. Oh, God. I'll call you back. Bye.
- 16 O. Between the 2000 waiver and the 2005 physical, and
- 17 you said they were identical, is that correct?
- 18 A. That --
- 19 O. But we don't have the 2000 form?
- 20 A. No, I, I think, I think both physicals are in the
- 21 file.
- 22 Q. They are --
- 23 A. Right.
- Q. Because you said they were basically, but we --
- 25 obviously we didn't have them.

- 1 A. No, I, I haven't, I haven't read them thoroughly.
- 2 As, as you know --
- 3 O. I --
- 4 A. -- looked at them, but my -- before my -- a member of
- 5 my staff had turned the file over -- that, that was his
- 6 impression. I've also had Coast Guard investigators talk to me
- 7 about it, and, and they had the physicals there.
- 8 Q. Okay. So --
- 9 A. Right, right.
- 10 O. -- those --
- 11 A. Right. As far as I know, all the physicals that
- 12 should be in the file are there and, you know, if they were
- 13 lost, the investigators lost them. It's not like the staff
- 14 lost them.
- 15 CAPT. TOLEDO: I don't have anything else.
- MR. STRAUCH: Steve, any questions?
- 17 BY MR. BROWN: I just have a few follow-up questions.
- MR. STRAUCH: Okay.
- 19 BY MR. BROWN:
- Q. What is the status of Captain Cota's medical license
- 21 right now?
- 22 A. He surrendered --
- UNIDENTIFIED SPEAKER: You mean his pilot's license?
- 24 BY MR. BROWN:
- Q. Okay, his pilot's license.

- 1 A. It currently has been voluntarily deposited with the
- 2 Coast Guard.
- Q. Did the Coast Guard take any action with regard to --
- 4 his medical fitness for duty?
- 5 A. Any potential action regarding Captain Cota's license
- 6 relative to his medical condition basically is on hold pending
- 7 the numerous ongoing investigations, primarily the criminal.
- 8 Q. Okay. What was the basis that Captain Cota was asked
- 9 to submit his license to the Coast Guard?
- 10 A. During the course of the investigation, the
- 11 uncovering of the various medications that he was taking
- 12 combined with some of the physical issues that were raised in
- 13 the series of physicals that he had in his file.
- 0. Well, what was it about the medications he was taking
- 15 that led the Coast Guard to ask him to submit his, his license?
- 16 A. Basically the listed potential side effects of those
- 17 medications and how they may or may not have some impact upon
- 18 his judgment, his ability to function, cognitive ability.
- 19 Q. Okay. Now what changed in the Coast Guard standards
- 20 between the time that Captain Cota submitted his 719K to the
- 21 Coast Guard in January -- January 19th of '07 with the time
- 22 that the Coast Guard asked him to submit his license because of
- 23 his medication?
- A. Are you asking me or? I, I haven't been involved in
- 25 the investigation. I, I believe there's been a lot more input

- 1 from Dr. French about the medication that he has listed on his
- 2 physical. I, I suspect --
- 3 UNIDENTIFIED SPEAKER: I don't know that anything has
- 4 necessarily changed with respect to existing policy or
- 5 development of policy. It's merely been a more critical review
- 6 of what was contained in this licensing file. As kind of the
- 7 ordinary course of the investigation, we're going to look at
- 8 all potential areas that could have impacted or caused or
- 9 affected the casualty itself, including physical health and
- 10 mental well-being.
- 11 UNIDENTIFIED SPEAKER: Mr. Buffleben's response to an
- 12 earlier question that under existing Coast Guard regulations
- 13 there is no medication that would call for further evaluation.
- 14 I don't understand the basis, since the regulation and guidance
- 15 has not changed, why the Coast Guard would decide now that the
- 16 medication used is cause for concern, unless something's
- 17 changed that I'm not aware of that maybe you could shed some
- 18 light on.
- 19 MR. BUFFLEBEN: I don't -- to be honest, it's just
- 20 discussions with Captain French. The sharing of the very
- 21 specific details contained in his licensing file and/or the
- 22 physical --
- BY MR. BROWN:
- 24 Q. Okay.
- 25 A. He raised the issues because he's the medically

- 1 trained professional to which the significance of those various
- 2 medications would obviously be of concern.
- 3 O. Okay. Shouldn't these medications have raised
- 4 concern with Dr. French before the accident?
- 5 UNIDENTIFIED SPEAKER: Well, that's a very
- 6 speculative question. First of all, you have to assume that he
- 7 had an obligation or that he was supposed to look at them in
- 8 the first place. I think that what Mr. Buffleben said was that
- 9 based upon the existing policy at the time, it was his belief
- 10 that there was not a requirement or an obligation to forward it
- 11 for further medical evaluation because of the existing waiver.
- 12 I don't know if that's the right answer or not, and again we're
- 13 probably not the right people to ask that question to. It
- 14 would have been the evaluator, which would have been Chief
- 15 Hogge.
- 16 BY MR. BROWN:
- Q. Well, then, could you explain the process by which
- 18 his, his application was subject to review after the accident?
- 19 The same application that had been approved before the
- 20 accident?
- 21 A. Well, basically, you know, the accident, the Coast
- 22 Guard has very expansive investigative authorities to look at a
- 23 whole variety of issues and certainly any time there's an
- 24 accident, there are relevant physical issues, you know,
- 25 concerning the individuals involved, both the injured parties

- 1 and/or the individuals operating the vessel are going to come
- 2 under scrutiny, and that's kind of ordinary course of
- 3 investigation, which we did, and it was during the course of
- 4 that review and looking at whether or not there was any issues
- 5 of physical or mental incompetence which may shed light or
- 6 could have impacted the casualty. That's the purpose for
- 7 looking at it, and that's why we delved into it as we did.
- 8 Q. Okay. And whose decision was it to consider these
- 9 medications to be adverse to his performance? You said that
- 10 was -- was that --
- 11 A. The advice that we got and the analysis that we got
- 12 came from Dr. French.
- 0. So it was Dr. French's position?
- 14 A. He was asked to look at the physical. It was
- 15 submitted to him as course of the investigation relative to any
- 16 issues it may raise concerning Captain Cota's exercise of
- 17 decision-making and/or resource --
- 18 BY MR. BROWN:
- 19 O. Okay. So Mr. Buffleben, when you said earlier that
- 20 had you known what you know now you would, you would have
- 21 submitted this --
- 22 A. Well, no, it's, it's -- I'm not saying that if had
- 23 that list of medications before me I would have submitted it.
- 24 What I -- my comment was right now I'm in the process of
- 25 transitioning, and, and very soon I won't be performing these

- 1 duties. We're trying to ensure uniformity in the program. So,
- 2 so there's no reason for me to try and make my own policy
- 3 interpretations of anything. It's very easy for me to submit
- 4 things back to Washington. And now, unlike in the past, I know
- 5 if I submit something, I'll get a timely answer. In the past,
- 6 it's only been maybe the last year that we've gotten timely
- 7 answers on, on physical reviews. Before that, you know, it
- 8 was, it was a cycle, but in some cases it would take six weeks,
- 9 six to eight weeks to get an answer on a physical that was
- 10 submitted.
- 11 O. Now the, the reason, the reason the Coast Guard asked
- 12 him to submit his license, as you said, based on the opinion of
- 13 Dr. French, was there any, was there any indication that Mr.
- 14 Cota had been less than forthcoming in the information, the
- 15 medical information he provided the Coast Guard?
- 16 A. At this point, I don't believe that's, you know,
- 17 that's the case. We took the information contained on his
- 18 physical at face value, and then when evaluated by Dr. French,
- 19 who is obviously much more familiar with those medications and
- 20 what the potential side effects are, that's when he raised the
- 21 issue about could they have impacted or affected his judgment,
- 22 exercise of decision-making, et cetera.
- MR. STRAUCH: Last -- questions?
- 24 BY UNIDENTIFIED SPEAKER:
- Q. -- what medication are you talking about?

- 1 A. I think there's --
- 2 (Simultaneous comments.)
- 3 Q. Provigil, potassium citrate for kidney stones,
- 4 Imitrex for headaches, Aciflux for heartburn, orazapan (ph.).
- 5 A. That's the other one --
- 6 Q. Which is depression -- valium.
- 7 A. Right.
- 8 Q. Alphagan -- propazakin (ph.), ACL, for occasional --
- 9 Lipitor, dietary supplement, cholesterol, actually Lipitor is a
- 10 prescription, statin, cholesterol, and maxim --
- 11 (Simultaneous comments.)
- 12 Q. The valium, what was that? What condition was that
- 13 for?
- 14 A. It just says occasionally for sleep.
- 15 UNIDENTIFIED SPEAKER: I think in most general terms
- 16 basically one of the medications was to help him sleep, and
- 17 then one of the other medications was to basically help him
- 18 wake up, if you will. One counteracted the other one.
- 19 BY UNIDENTIFIED SPEAKER:
- Q. I have one quick follow-up question. In general,
- 21 when a mariner has a condition that would require medical
- 22 review or -- waiver --
- 23 A. Uh-huh.
- Q. Do they generally come in and bring that to your
- 25 attention or is it something that you find?

- 1 A. No. It's normally the evaluator in going, you know,
- 2 under, under our current system, we, we have -- in my office we
- 3 basically, we have clerks, we have the user fee, collection
- 4 clerk, and then we have people that we consider qualified
- 5 evaluators. In some cases, the evaluators are only qualified
- 6 for lower level licenses, and then more senior evaluators are
- 7 qualified for, for higher licenses. And, and everyone, if they
- 8 have any questions or doubt, you know, they're encouraged to go
- 9 and ask questions. Normally the kind of the day-to-day
- 10 supervisor is Mr. Breeden. So normally they would either
- 11 ask -- when Chief Hogge was here, they would either ask Chief
- 12 Hogge as a supervisor there, John Breeden as a first-line
- 13 supervisor for clarification and an answer.
- 14 Q. So that the evaluating officer just -- would just
- 15 look at the form and see that there was something on the form.
- 16 The mariner --
- 17 A. Right.
- 18 Q. -- doesn't say, hey, I've got a condition that needs
- 19 additional --
- 20 A. Right. Unless he's had a waiver in the past, and
- 21 usually that's obvious because part of doing a renewal is
- 22 typically you're supposed to look at the old physical, the old
- 23 application and the new application.
- Q. Right.
- 25 A. I'm actually kind of tired now. I had another

- 1 thought, but I'm --
- Q. Well, that satisfied my --
- 3 A. Yes, okay.
- 4 BY UNIDENTIFIED SPEAKER:
- 5 Q. I just have a couple real quick questions here for
- 6 you, George.
- 7 A. Okay.
- 8 Q. George, to the best of your knowledge, does the Coast
- 9 Guard require any type of specific certification, the doctor
- 10 signing off on the fit for duty forms, the physicals?
- 11 A. Basically, typically we -- oh, that's, that's my
- 12 thought. Typically when these physicals come in, quite often
- 13 they're incomplete. So my office has been very diligent to
- 14 make sure we have a complete form. It's quite common for a
- 15 doctor or a medical office to fill out the physical form but
- 16 not check the box that says which test was used for color
- 17 vision. So, so and sometimes the form shows up and the, the
- 18 box is not checked by the doctor either fit for duty or not fit
- 19 for duty. So that's, that's something that my clerk should,
- 20 should do, and certainly the evaluators do, is when we get a
- 21 physical to make sure the form is complete.
- 22 Q. I, no, I guess my question is a little more specific.
- 23 In order to certify that a mariner is fit for duty, any doctor
- 24 with a license can do that? There's no --
- 25 A. Right. Quite often if we suspect for any reason some

- 1 fraud in the application, we'll try and look up the doctor's
- 2 medical license. We had one case I'm familiar with where there
- 3 were a lot of things in the application that looked suspicious.
- 4 It was a, a doctor in the Virgin Islands, and their method of,
- 5 of numbering is different than anything we had ever seen. So
- 6 we, we did actually in this case again it was Chief Hogge. She
- 7 very diligently checked numerous sources to make sure the
- 8 doctor had a valid medical license. I also think more advanced
- 9 people can also sign the form like a physician's assistant or
- 10 a --
- 11 Q. Nurse practitioner.
- 12 A. Yeah, a nurse practitioner.
- 13 Q. To the best of your knowledge, is there any
- 14 requirement for the doctor to certify that he has read the
- 15 Coast Guard NAVIC concerning licensing physicals?
- 16 A. No.
- 17 O. Is there -- requirement you're aware of which
- 18 requires the mariners provide a specific description of
- 19 maritime duties to the doctor before making the certification?
- 20 A. No.
- Q. And then I guess my last question is to the best of
- 22 your knowledge, would it be true that -- to, to conclude that
- 23 basically the doctor must rely upon the medical history as
- 24 provided by the mariner as a basis for doing his evaluation?
- 25 A. I, I believe so. And, again, I think the doctor

- 1 would be in a position like us. If everything looks complete
- 2 and there's no reason for doubt, he would probably accept it.
- 3 If for some reason there was something there didn't sound
- 4 right, then you know a thorough doctor might, might be a little
- 5 bit more thorough and try and check things out.
- 6 Q. So basically it's like volunteer compliance with IRS
- 7 as far as disclosure?
- 8 A. I suppose.
- 9 UNIDENTIFIED SPEAKER: Okay. I don't have any more
- 10 question.
- MR. STRAUCH: All right, well, thank you very much.
- MR. BUFFLEBEN: Okay.
- MR. STRAUCH: I appreciate all your --
- 14 (Whereupon, the interview in the above-entitled matter
- 15 was concluded.)

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## CERTIFICATE

This is to certify that the attached proceeding before the NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: M/V COSCO BUSAN/BRIDGE ALLISION

SAN FRANCISCO, CALIFORNIA Interview of George Buffleben

DOCKET NUMBER: DCA-08-MM-004

PLACE:

DATE: January 31, 2008

was held according to the record, and that this is the original, complete, true and accurate transcript which has been compared to the recording accomplished at the hearing.

Katherine Motley

Katherine Motley Transcriber